

# 25 YEAR PRODUCT WARRANTY REGISTRATION



MSS Data Solutions warrants our products for a period of 25 Years from the date of installation. Complete the registration form below and submit, along with accompanying documentation and photos, as proof of installation.

## Installer Details

Company: \_\_\_\_\_

Address: \_\_\_\_\_

Project Manager: \_\_\_\_\_

Authorised Warranty Signatory Name: \_\_\_\_\_

Position: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

## Installation Details

End-User: \_\_\_\_\_

Project: \_\_\_\_\_

Date of installation: \_\_\_\_\_

Number of Fibre Links: \_\_\_\_\_

Number of Copper Permanent Links: \_\_\_\_\_

# 25 YEAR PRODUCT WARRANTY REGISTRATION



I, the undersigned, hereby declare that the cabling links, installed by us at the above site address, comply with the following MSS Data Solutions requirements:

1. All links are comprised exclusively of new connecting hardware and cable from MSS Data Solutions.
2. All installation work has been undertaken in accordance with the current editions of the following:
  - a) the Australian Communications Authorities, "Cabling Provider Rules";
  - b) the installation and system design requirements of the AS/NZS 3080 Communications Cabling Standard; and
  - c) the manufacturer's installation specifications.
3. All links passed when initially tested.
4. Copies of the original link test results, together with any other documentation needed to locate specific links have been retained and they will be made available in the event of any warranty claim against MSS Data Solutions.

On behalf of MSS Data Solutions

Signed: \_\_\_\_\_ Signed: \_\_\_\_\_

Name: \_\_\_\_\_ Name: \_\_\_\_\_

Date: \_\_\_\_\_ Date: \_\_\_\_\_

## Accompanying Documentation

The following documents and reports must be provided with this warranty registration. Please provide in Excel.

- Test results: light source and power meter including make and model with current calibration
- Test results: Fluke or equivalent copper test results in raw format (ie .flw)
- Details of cable run(s): type of cable used, distance and core counts
- Details of the equipment used to terminate and house the fibre at each end
- Completed TCA1 form

\*Send the completed form along with accompanying documentation and photos to your account manager or to [sales@mssdatasolutions.com.au](mailto:sales@mssdatasolutions.com.au)

**Submit**

## Terms & Conditions

This 25 Year Warranty covers MSS Data Solutions product only at the original site of installation from the date of installation. This 25 Year Warranty will be void if non-MSS Data Solutions product is installed in the network.

Defective product must be returned to MSS Data Solutions for inspection. MSS Data Solutions will not accept claims sight unseen. MSS Data Solutions will repair or replace product once inspected and the claim has been approved with new or refurbished items at their discretion.